

Frimley Health and Care



Hampshire Health and Social Care Scrutiny Committee

Pharmacy provision- North-East Hampshire

19 September 2023



ASCOT • BRACKNELL • FARNHAM • MAIDENHEAD • NORTH EAST HAMPSHIRE • SLOUGH • SURREY HEATH • WINDSOR



Pharmacy provision in North East Hampshire (NEH)

- 32 pharmacies in NEH
- Two are '100 hour' pharmacies (Boots, Farnborough and Wellbeing pharmacy, Fleet)– both have changed their core hours as a result of new legislation.
- Two are distance selling pharmacies (Integro Pharmacy, Aldershot and Pharmacy Bond, Farnborough) – these pharmacies provide the same services as other pharmacies but not face to face.
- 5/32 closed Saturday
- 19/32 closed Sunday
- Last Pharmaceutical Needs Assessment from October 2022:
 - **Conclusion:** Following public consultation, the conclusion of the assessment is that the number, distribution, and choice of pharmaceutical services meets the current needs of Hampshire's population and future needs within the lifetime of this PNA. There are no identified needs for additional pharmaceutical services or improvements to current arrangements across the county





Pharmacy closures and change of ownership

- One pharmacy has closed (30/05/2023) – Lloyds in Sainsbury's in Farnborough. This was following a successful application to consolidate with Lloyds Pharmacy, 248 Farnbrough Road, Farnbrough GU14 7JW. This means that there has been a decision that the closure will not result in a gap that could be filled by a routine application.
- Applications for change of ownership have been received for all five of the Lloyds Pharmacies in the area. As part of a change of ownership application, the new owner commits to providing the same services as the outgoing owner so there should be no disruption to services.
- The determination about whether there is adequate pharmacy service provision is a function of the Hampshire Health and Wellbeing Board.





Pharmacy closures





Unplanned closures

- The numbers of temporary suspensions of service ‘unplanned closures’ have decreased significantly since the peak in 2022. The reasons for closures are generally workforce related.

Month	Number of closures	Total duration (hrs)
August 2023	4	13
July 2023	2	6.75
June 2023	9	49





Pharmacy services provision

- 90% pharmacies providing New Medicine Service
- 100% pharmacies signed up to deliver Community Pharmacy Consultation Service (only 1 community pharmacy delivered no consultations)
- 69% of pharmacies carried out BP checks and supported over 3000 patients (230 had Ambulatory Blood Pressure Monitoring)
- 94% of pharmacies provided flu last year and delivered over 13,500 vaccinations- aim for 100% sign up this year
- Only 31% signed up to provide Smoking Cessation Service and 0% referrals!- work to be done but slow uptake across the country
- Only 32 Discharge Medication Service referrals completed (essential service so all pharmacies can provide the service but limited referrals from FHFT- work to be done)
- One COVID vaccination site- Church Crookham Pharmacy

22/23 data





Pharmacy workforce- Strategic overlook

- The results of the [2022 community pharmacy workforce survey](#) will inform next steps for workforce development in community pharmacy, alongside the NHS Long Term Workforce Plan.
- NHSE has invested £15.9m under the [Pharmacy Integration Programme](#) to expand frontline pharmacy staff in primary and community care and to meet the needs of patients and local communities.
- From 2026, [all newly qualified pharmacists will have independent prescribing rights](#),. NHSE is funding a further 3,000 existing pharmacists in 2023/24 to gain this qualification, to ensure pharmacists and their teams can play a greater role in clinical care now, and to support the realisation of the ambitions outlined in the delivery plan for recovering access to primary care.





Pharmacy workforce

- The service specifications for blood pressure checks and smoking cessation have been amended to allow delivery by pharmacy technicians. DHSC is also now consulting in the summer on adding pharmacy technicians to the list of professionals able to supply medicines under patient group directions and changes to legislation around pharmacy supervision to enable improved use of skill mix within the pharmacy team.
- £645m of investment was announced in the [delivery plan for recovering access to primary care](#), which includes investment in digital to free up capacity.
 - For the first time ever, patients who need prescription medication will be able to get it directly from a pharmacy, without a GP appointment, for seven common conditions including earache, sore throat, or urinary tract infections by next winter





Supply chain

- Concerns about medicines shortages should be raised with the Department of Health and Social Care, who have overall responsibility for medicine supply problems arising both in the community and in hospitals.
- Department of Health and Social Care has well-established procedures to deal with medicine shortages, whatever the cause, and works closely with the Medicines and Healthcare products Regulatory Agency, the pharmaceutical industry, NHS England and others operating in the supply chain to help prevent shortages and to ensure that the risks to patients are minimised when shortages do arise.
- Serious Shortage Protocols are being used to help pharmacies manage any serious shortages of medicines that may occur, without needing to refer patients back to prescribers. [Needs to be authorised by Secretary of State for Health and Social Care]

